

OMG-OCEB-B300 Exam Overview

Exam Number	OMG-OCEB-B300
Exam Duration	90 minutes in English-speaking countries(exception: city of Quebec)and 120 minutes in all others.
Exam Fee	US\$250 (or local equivalent) in English-speaking countries (exception: city of Quebec) and US\$260 (or local equivalent) in all others.
Exam Type	Multiple choice (text and BPMN diagrams)
Exam Pass Score	>=59 of 90 questions answered correctly (>=66%)
Exam Prerequisite(s)	Passing scores on the OCEB-2 Fundamental and Business Intermediate Exams.
Exam Specifications	<p><u>Business Process Model and Notation(BPMN) v2.0.2</u>: Chapters 1 (Scope), 2.2.1 (BPMN Process Types), Table 2.1 (Descriptive Conformance Sub-Class Elements and Attributes), Table 2.2 (Analytic Conformance Sub-Class Elements and Attributes), 7 (Overview.[Focus on Process and Collaboration diagrams]), Table 7.1 (Basic Modeling Elements), Table 7.2 (BPMN Extended Modeling Elements), 9.5 (Conversations), 10.3.5 (Sub-Processes), 10.3.6 (Call Activity), 10.5.6 (Handling Events), 10.6.5 (Complex Gateway), 10.7 (Compensation), Table 10.88 (End Event Types), 11 (Choreography [only introduction]), 11.2 (Basic Choreography Concepts), 12.1.1 (Scope), 12.1.2 (Diagram Definition and Interchange), 13 (BPMN Execution Semantics) to 13.3.1 (Sequence Flow Considerations), 13.4.5 (Complex Gateway (related to Complex Condition and Complex Merge)), 15.1 (Interchanging Incomplete Models) and <u>Events Chart</u>. Note: Attributes are not emphasized in this exam.</p> <p><u>Business Process Maturity Model (BPMM) v1.0</u>: 7 (BPMM Normative Content and Structure), 8 (Introduction), 9 (The BPMM Family), 10 (BPMM Concepts), 12 (Structure of the BPMM) and 13 (Institutionalization).</p>
Recommended Exam Study Guides	<p>*The topics from the sources listed below were used to write the exam questions. However, you may use other (online) sources covering the same topic(s) and still pass the exam.</p> <p><i>Business Modeling: A Practical Guide to Realizing Business Value</i> (Bridgeland & Zahavi): Chapter 7 (<u>Creating a Good Model</u>)</p> <p><i>Business Process Change: A Guide for Business Managers and BPM and Six Sigma Professionals, 4th Edition</i> (Harmon): Chapters 4 (Business Architecture) and 8 (Understanding and Scoping Process Problems).</p> <p><i>Business Process Management: The Third Wave</i> (Smith & Finger)</p> <p><i>The Real-Time Enterprise: Competing on Time with the Revolutionary Business SEx Machine</i> (Fingar & Bellini)</p> <p><i>Change Management: The People Side of Change, 2nd Edition</i> (Hiatt & Creasey): Chapters 1 (Why Manage Change?), 2 (Theories and Principles), 3 (Individual Change Management), 4 (Organizational Change Management), 5 (Change Competency) and 6 (Conclusion).</p> <p><i>Building the Agile Enterprise with SOA, BPM, and MBM</i> (Cummins): Chapters 1 (The Agile Enterprise), 2 (Service-Oriented Architecture) and 9 (Agile Governance).</p> <p><i>Enterprise Architecture as Strategy: Creating a Foundation for Business Execution</i> (Ross): Chapters 1 (To Execute Your Strategy, First Build Your Foundation), 2 (Define Your Operating Model), 3 (Implement the Operating Model via Enterprise Architecture) and 4 (Navigate the Stages of Enterprise Architecture Maturity).</p> <p><i>Business Process Improvement: The breakthrough Strategy for Total Quality, Productivity, and Competitiveness</i> (Harrington): Chapter 2 (Setting the Stage for Business Process Improvement)</p> <p><i>Smart Enough Systems: How to Deliver Competitive Advantage by Automating Hidden Decisions</i> (Taylor & Raden): Chapters 1 (The Need for Smart Enough Systems), 2 (Enterprise Decision Management) and 9 (Getting There from Here [through Phase 2: Local Decision Management]).</p> <p><i>Lean for Dummies, 2nd Edition</i> (Sayer & Williams): Chapters 1 (Defining Lean) and 2 (The Foundation and Language of Lean).</p> <p><i>Strategy: Create and Implement the Best Strategy for Your Business</i> (Harvard Business School Press)</p>

	<p>Corporate Governance Best Practices: Strategies for Public, Private, and Not-for-Profit Organizations (Lipman & Lipman): Chapters 1 (Why Is Corporate Governance Important?) and 2 (Summary of Major Corporate Governance Principles and Best Practices).</p> <p>Simple Tools and Techniques for Enterprise Risk Management, 2nd Edition (Chapman): Chapters 1 (Introduction), 6 (Internal Control and Risk Management) and 16 (Operational Risk Management).</p> <p>Compliance Management for Public, Private, or Nonprofit Organizations (Silverman): Chapters 3 (Compliance and Ethics Challenges and Approaches), 5 (Managing Compliance: Goals and Structure) and 11 (Evaluating Compliance).</p> <p>Quality Engineering Handbook (Pyzdek & Keller)</p>
Additional Reading	<p>In OMG's OCEB Certification Program, What is the Definition of Business Process? (Siegel)</p> <p>The Challenge of Process Discovery (Verner)</p> <p>Process Portfolio Management (Rosemann)</p> <p>Establishing a BPM CoE - Where Do You Start? (Smith)</p> <p>Forrester Details "Secret Sauce" for BPM Success (Seeley)</p> <p>Process Governance Best Practices: Building a BPM Center of Excellence (Richardson)</p> <p>Principles of Survivability and Information Assurance (Rogers)</p> <p>Risk Management Guide for. Information Technology Systems (NIST)</p> <p>Quality Doesn't Just Happen (McKay)</p> <p>Managing Technical People (When You're No Techie) (Hendrickson)</p> <p>Stupid QA Tricks: Colossal Software Testing Oversights (Brandt)</p> <p>The Five Implementation Options to Manage the Risk in a New Process (Madison)</p> <p>The Marriage of BPM and Six Sigma (Wurtzel)</p> <p>Accelerating BPM Adoption Through An Integrated Business Framework (Kemsley)</p> <p>Making the Case for BPM: A Benefits Checklist (Rudden)</p>
Exam Training Options (not required)	NobleProg (Canada , China , Germany , India , North America , Poland , UAE and UK)
Exam Voucher Program	Visit the Pearson VUE Voucher Store for a 10% discount/10 vouchers or contact certificationinfo@omg.org or call +1-781-444-0404 Ext. 144 for a 15% discount/25 vouchers, a 20% discount/50 vouchers and a 25% discount/100+ vouchers. Vouchers can be transferred. Vouchers expire one year after purchase. Contact Pearson VUE to honor a previously purchased voucher price.
Exam Registration	Pearson VUE : create an account, locate a test center, view available tests, (re)schedule a test (online or at a test center), cancel your exam (contact Pearson VUE >=24 hours prior to exam for a full refund or you forfeit the full exam price), view exam scores and Contact Pearson VUE .
Testing Accommodations	If you have a hearing, learning, physical or visual disability you may contact us at certificationinfo@omg.org to provide instructions on testing accommodations.
Online Exam Check-In & Requirements	Visit Pearson VUE Online Proctoring for detailed info. Log in at least 30 minutes early (online verification may take 15-20 minutes). Late arrivals will not be allowed to take the exam.
Test Center Check-In & Requirements	Arrive at least 30 minutes early. Late arrivals will not be allowed to take the exam. Two forms of ID (at least one with photo and both with signature): alien registration card, bank card, credit card, employee badge, government issued, green card, military, passport, school and state ID. Do not bring any items (personal or otherwise) other than the two forms of ID to a test center. Pearson VUE Test Center Coronavirus Guidelines
Exam Languages	Offered in English. You cannot use a translating app during the exam.
Review Your Answers	Before completing an exam you will be presented with a review screen to review your answers to all questions.

Exam Score Reports	Pass or fail, you will be provided with a score report on computer screen immediately following the exam whether on-site at test center or online. A hardcopy will be provided to you before leaving test center with your score in each major section. If you fail, you can review those sections where you scored poorly to assist you when you decide to retake the exam. You can also review your exam scores via your Pearson VUE account .
Certification Kit	Those who pass the exam will receive a certification kit within 4 -6 weeks of taking the exam. The kit will include a certification letter, certificate, digital certification logo download instructions, guidelines and how to opt-into the OMG Certified Professionals Directory . Certifications are associated with individuals and not companies.
Lost Certificate	Contact certificationinfo@omg.org with your full name, mailing address and candidate ID number. Shipping costs will apply.
Updating Contact Information	You must first update your contact information via your Pearson VUE account and then contact certificationinfo@omg.org to update the OMG Certified Professionals Directory .
Certification Expiration	Your certification expires 5 years from the date you passed the exam. The same or a higher-level certification must be taken prior to the expiration date to extend a certification by 5 years.
Retaking the Exam	You can retake the exam 30 days after you last took the exam. However, an exam cannot be retaken more than 3 times within a 12-month period. The cost of a retaken exam is US\$175 (or local equivalent) in English-speaking countries (exception: city of Quebec) and US\$185 (or local equivalent) in all others. Contact certificationinfo@omg.org to request a discounted exam retake voucher.
Original OCEB Certification Valid?	Yes, but only the new OCEB 2 certification will demonstrate the modeling knowledge and skills required in today's complex IT environment.
Still Have Questions?	certificationinfo@omg.org

General Areas Tested in OMG-OCEB-B300 Exam

Management of BPM Programs Developing a BPM Center of Excellence, developing an enterprise roadmap for BPM, techniques to drive business adoption, developing businesscases, developing a business architecture, resourcing a BPM team, ownership of processes, process portfolio management, and global and local process guidelines.	27%
Compliance and Assurance Governance, Risk, and Compliance (GRC) including corporate governance, Enterprise Risk Management, Strategic Compliance Management, Corporate Social Responsibility, information assurance, process assurance, and quality assurance (QA).	22%
Advanced Business Process Modeling with BPMN Advanced process discovery, working with large models, splitting a model for outsourcing, and model validation.	15%
Advanced Topics in Process Improvement BP and transition QA techniques, Business Process Maturity Model structure and major features, Six Sigma major features, approaches and benefits, and LEAN major features, approaches and benefits.	14%
Aligning BPM with Enterprise Goals and Resources Aligning business processes with stakeholders' goals, aligning business processes with available resources, changing business processes to continue to achieve businessgoals in response to changing conditions, and enterprise decision management.	11%
Advanced Change Management Implementing and aligning organizational change, rollout strategies, assessing degrees of impact and advanced change techniques.	11%
Total	100%